



232358

Complaint Form

Protestant

Print

Date: September 7, 2011

Complainant or Legal Representative Information: * Required Fields

Name * Jeannie B. Sleighter

Firm (if applicable)

Mailing Address * 305B Cinda Leigh Drive

City, State Zip * Lexington, SC 29073 Phone * 803-356-2166

E-mail * jsleighter@juno.com

Name of Utility Involved in Complaint: * Carolina Water Svc., Inc.

NOTE: If AT&T is the utility involved, please complete the attachment located at the end of this form.

Type of Complaint (check appropriate box below.) *

- ☐ Billing Error/Adjustments ☐ Deposits and Credit Establishment ☐ Wrong Rate ☐ Refusal to Connect Service
☐ Disconnection of Service ☐ Payment Arrangements ☐ Water Quality ☐ Line Extension Issue
☐ Service Issue ☐ Meter Issue
☒ Other (be specific) Water / Sewage charges TOO high

Have you contacted the Office of Regulatory Staff (ORS)? * ☐ Yes ☒ No Name of ORS Contact:

Concise Statement of Facts/Complaint: * (This section must be completed. Attach additional information to this page if necessary.)

I live alone in a townhome about 1,000 sq. ft. or less, shower once a day, do approximately two loads of laundry every three weeks, do not use a dishwasher, and have no leaking pipes or running toilets.

I work two jobs so my time at home is very limited, yet I pay more for water/sewage than friends with families of four or more living in West Columbia and Cayce.

Relief Requested: * (This section must be completed. Attach additional information to this page if necessary.)

I am requesting the PSC deny not only this request but ANY request from Carolina Water for rate increases.

STATE OF SOUTH CAROLINA) VERIFICATION

COUNTY OF Lexington)

I, Jeannie B. Sleighter verify that I have read my complaint filed on 09/07/2011
Complainant's Name * Date *

and know the contents thereof, and that said contents are true.

Internal Use Only

Processed By	Date
H.E.	